Decrease in the tourist traffic to Gujarat

1123 SHRI RAMSINH RATHWA. Will the Minister of TOURISM be pleased to state

(a) whether it is a fact that the tourist traffic to the State of Gujarat have shown decrease during the last two years,

(b) if so, the details in this regard and what steps are being contemplated to increase tourist traffic both domestic and international to the State of Gujarat; and

(c) whether it is a fact that Central Government have not provided inadequate assistance for construction of low-budget hostels on the pattern of "Ashok Yatri Niwas" and if so, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF TOURISM (SMT. USHA SINGH) (a) and (b) As per the information available from the State Government, the number of tourists, both domestic and foreign, who visited Gujarat during the last 2 years and first 9 months of the current year along with the percentage change are as given below.—

Year	Number	% Change
1988	1,07,296	—
1989	1,11,456	3.9
1990 (Jan-Sept)	66,232	—23.5*

*Compared to corresponding period of previous year.

The steps being taken by the Government to increase tourist traffic to the State include strengthening of tourism infrastructure and, marketing and promotion of new-destinations and attractions

(c) No, Sir

Setting up of Consumer Grievances Cell

1124 SHRI HARVENDRA SINGH HANSPAL Will the Minister of FOOD AND CIVIL SUPPLIES be pleased to state

(a) whether Government have set up a consumer Grievances Cell;

(b) if so, whether Government also propose to frame rules to deal with speedily and effectively, the problems faced by the consumers,

(c) if so, the details thereof, and

(d) to what extent the grievances cell and rules framed in this regard would curb price rise and the consumers would get quality products?

THE MINISTER OF STATE IN THE MINISTRY OF FOOD AND CIVIL SUPPLIES (SHRI SARWAR HUSSAIN): (a) to (d) Government has already enacted the Consumer Protection Act, 1986 which provides for a three tier redressal machinery at national, state and district level to deal with consumer grievances in the field of defective goods, deficient services, unfair trade practices and excess price charged over and above price fixed by or under any law for the time being in force or displayed on the goods or any package containing such goods. Rules have been framed by the Central Government and the State Governments under the above Act to provide simple, inexpensive and speedy redressal to consumer grievances. In addition, Government has,